

Proxidyne Bridge

Proxidyne Bridge connects to in-store sensors and automatically dispatches retail staff via two-way radios, text messages or smartphone app.

The Bridge appliance super-charges stores by relaying information and alerts from backend systems and in-store sensors to floor staff over existing two-way radios, tablets or handheld communication devices.

The Proxidyne Bridge empowers retail staff to deliver optimized customer service by automatically announcing spoken messages triggered by customer behavior gathered from e-commerce systems, in-store sensors, customer service buttons, and customer facing smartphone apps.



Features

- Setup easily: Simply plug the Bridge into a compatible two-way radio, AC power, and network.
- Integrate with backend systems easily: Use your existing store network or use Proxidyne's cellular data option.
- Amazingly Clear: Broadcast pre-recorded announcements or automatically convert text to speech.
- Customizable: Decide when announcements are broadcast and the frequency of reminders.
- Analytics: Want to know how long frequently automated announcements dispatch your staff? Our analytics will tell you!
- Cost Effective.

Example Uses

Buy Online Pickup In-Store

After a customer purchases online and selects the option to pick up in a store, the order is announced over in-store two-way radio. Staff can respond right away, reducing pick times, increasing fill rates, and boosting customer satisfaction.

Sales Opportunities

When sensors detect that a customer is lingering in a high value aisle, dispatch sales staff to offer assistance via an automatic announcement over the two-way radios.

Technical Specifications

Software Configuration	Web Interface
Network Connectivity	Wired Ethernet or WiFi
Power	5V
External Connectors	Power Input, HDMI Video Out, 4 x Motorola or Kenwood 2 Pin Cable or optional Ritron radio interface, 4 USB 2.0, 6 Dry Contacts, Power Switch
Wireless Connections	Bluetooth, BTLE, and optional LoRa 915mhz
Accessories	Proxidyne Button, Proxidyne Motion, Proxidyne Repeater, Proxidyne Relay, Proxidyne Dashboard
Radio Compatibility	All Motorola, Kenwood and Other Analog or Digital Radios with PTT and 2 Pin Headset Connector. With Optional Ritron Module, All Analog Radios. Open Channel Detection
Network Protocols	DHCP, DNS, Web (Port 80/443), Web-API (Port 80/443)
Certifications	CE (Pending), FCC (Pending), UL (Pending)
Announcement Options	Multiple Voices, Pre-recorded Voices, Text-to-Speech, Retry interval, Repeat Announcement
Software Features	Add Order, Pick Order, Unpick Order, Delete Order, Announce Order
Remote Management	Proxidyne Dashboard
Update Features	Software and firmware updates via Web Interface and from Proxidyne Dashboard

