

# Proxidyne Bridge

Proxidyne Bridge connects to in-store sensors and automatically dispatches retail staff via two-way radios, text messages or smartphone app.

The Bridge appliance super-charges stores by relaying information and alerts from backend systems and in-store sensors to floor staff over existing two-way radios, tablets or handheld communication devices.

The Proxidyne Bridge empowers retail staff to deliver optimized customer service by automatically announcing spoken messages triggered by customer behavior gathered from e-commerce systems, in-store sensors, customer service buttons, and customer facing smartphone apps.



## Features

- Setup easily: Simply plug the Bridge into a compatible two-way radio, AC power, and network.
- Integrate with backend systems easily: Use your existing store network or use Proxidyne's cellular data option.
- Amazingly Clear: Broadcast pre-recorded announcements or automatically convert text to speech.
- Customizable: Decide when announcements are broadcast and the frequency of reminders.
- Analytics: Want to know how long frequently automated announcements dispatch your staff? Our analytics will tell you!
- Cost Effective: Proxidyne Bridge delivers powerful functionality in a small form factor.

## Example Uses

### Buy Online Pickup In-Store

After a customer purchases online and selects the option to pick up in a store, the order is announced over in-store two-way radio. Staff can respond right away, reducing pick times, increasing fill rates, and boosting customer satisfaction.

### Sales Opportunities

When sensors detect that a customer is lingering in a high value aisle, dispatch sales staff to offer assistance via an automatic announcement over the two-way radios.

# Technical Specifications

<b>Software Configuration</b>	Web Interface
<b>Network Connectivity</b>	Wired Ethernet or WiFi
<b>Power</b>	5V
<b>External Connectors</b>	Power Input, HDMI Video Out, 4 x Motorola or Kenwood 2 Pin Cable or optional Ritron radio interface, 4 USB 2.0, 6 Dry Contacts, Power Switch
<b>Wireless Connections</b>	Bluetooth, BTLE, and optional LoRa 915mhz
<b>Accessories</b>	Proxidyne Button, Proxidyne Motion, Proxidyne Repeater, Proxidyne Relay, Proxidyne Dashboard
<b>Radio Compatibility</b>	All Motorola, Kenwood and Other Analog or Digital Radios with PTT and 2 Pin Headset Connector. With Optional Ritron Module, All Analog Radios. Open Channel Detection
<b>Network Protocols</b>	DHCP, DNS, Web (Port 80/443), Web-API (Port 80/443)
<b>Certifications</b>	CE (Pending), FCC (Pending), UL (Pending)
<b>Announcement Options</b>	Multiple Voices, Pre-recorded Voices, Text-to-Speech, Retry interval, Repeat Announcement
<b>Software Features</b>	Add Order, Pick Order, Unpick Order, Delete Order, Announce Order
<b>Remote Management</b>	Proxidyne Dashboard
<b>Update Features</b>	Software and firmware updates via Web Interface and from Proxidyne Dashboard



Learn more today!  
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